CRISP

FAQ for SBHCs

How can CRISP be used?

- CRISP can only be used under four permitted purposes:
    1. Treatment of an individual
    2. Public health
    3. Quality improvement and care coordination
    4. Research
- School Based Health Centers (SBHCs) may be eligible to have access to CRISP for treatment and quality improvement/care coordination. If your organization would like to consider other permitted purposes, details of approved use cases can be found at www.crisphealth.org.

Who can access CRISP?

- CRISP clinical users include a healthcare organization's health care providers, employees, staff, and other workforce members. Payers can also access CRISP for care coordination and quality improvement purposes. Finally, public health and other state agencies may also have access to patient data through CRISP.
- Points of contact at your organization must manage and verify active users.

How do I get our users access to CRISP and receive ENS alerts?

- All SBHC sponsoring organizations have existing participation agreements with CRISP for other uses, your organization will need to addend this agreement.
- Healthcare organizations must submit active patient rosters to CRISP to ensure users are appropriately accessing patient information. These rosters are also used to create Encounter Notification Service (ENS) alerts.

What are the privacy considerations?

- Under the terms of the CRISP participation agreement the healthcare organization or payer is a business associate of CRISP and is required to protect personal health information in accordance with HIPAA guidelines.
- Healthcare organizations must require that all of their users comply with the CRISP Participation Agreement, CRISP Policies and Procedures (found at www.crisphealth.org), and all applicable laws.

How have School Based Health Centers used CRISP?

- Some SBHCs have accessed CRISP in the following ways:
    1. Receive alerts (ENS) when patients are admitted to the hospital or ED.
    2. Lookup patients to find additional clinical data that has been shared with CRISP.
    3. Prescribers or delegated users access the Physician Drug Monitoring Program (PDMP).

What should I do next?

- Please contact Dr. Marc Rabner (marc.rabner@crisphealth.org) with additional questions and to help you get started.